

Creating opportunity for Housing by:

Action	Responsible	When
Delivering new homes including: social, affordable, private rented and for sale	Development/ Housing	2016-21
Rehousing offer to every overcrowded tenant • Mutual exchange • BUSI (our best use of stock initiative)	Housing	2020
New service offer to older resident to support active independent living	Housing	2018
Targeted pre-tenancy advice and support	Housing	2017
Estate Ambassadors Phase 2 – improving customer service	Technical	2016-17
Enhanced waste management; measured by a needs driven approach and high standards	Technical	2017-18
Digital mapping of green spaces ensuring value for money and continuity	Technical/ ACCENTS	2018-19